



FIVE GABLES CARE HOME

SERVICE USER GUIDE

Ensuring Care And Quality Of Life To The Highest Standards

**268 STATION ROAD
WEST MOORS
FERNDOWN
DORSET
BH22 0JF**

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**PROPRIETORS
JULIE & BRIAN HAWKINS**

**REGISTERED WITH
THE CARE QUALITY COMMISSION**

**CONTRACTED WITH
DORSET COUNTY COUNCIL
HAMPSHIRE COUNTY COUNCIL
ADULT & COMMUNITY SERVICES DIRECTORATE
FOR THE PROVISION OF CARE WITHOUT NURSING
FOR OLDER PEOPLE IN A CARE HOME**

FIVE GABLES CARE HOME IS A CONVERTED DETACHED CHARACTER HOUSE, SITUATED IN THE POPULAR VILLAGE OF WEST MOORS NEAR FERNDOWN IN DORSET. BEING JUST A SHORT LEVEL WALK TO ALL LOCAL AMENITIES INCLUDING SHOPS, POST OFFICE, CHURCH, LIBRARY AND BUS STOPS IT PROVIDES AN IDEAL OPPORTUNITY TO CONTINUE A HEALTHY, RELAXED, AND RETIRED LIFE STYLE.

FIVE GABLES HAS BEEN A RESIDENTIAL CARE HOME SINCE 1984, WE HAVE OWNED AND MANAGED THE HOME SINCE AUGUST 2006, WE LIVE NEXT DOOR TO THE PREMISES AND WORK ACTIVELY EACH DAY WITHIN THE HOME. MRS HAWKINS IS THE REGISTERED MANAGER AND HAS NVQ LEVEL 4. ALL OUR STAFF ARE EMPLOYED FOR THEIR CARING QUALITIES AND EXPERIENCE AND ARE CAREFULLY VETTED BEFORE EMPLOYMENT COMMENCES. MANY OF THE STAFF HAVE WORKED WITHIN THE HOME FOR MANY YEARS AND ARE QUALIFIED TO NVQ LEVELS 2 & 3, OR CURRENTLY IN THE PROCESS OF OBTAINING QUALIFICATIONS. WE ALSO HAVE THE BACKUP AND ASSISTANCE FROM LOCAL DOCTORS AND VISITING DISTRICT NURSES WHEN REQUIRED.

WE CAN OFFER SAFE AND SECURE 24-HOUR RESIDENTIAL PRIVATE, PART OR FULLY FUNDED, LONG, SHORT OR RESPITE PLACEMENTS FOR 13 MALE OR FEMALE ELDERLY SERVICE USERS, WITH RELAXED COMFORTABLE ACCOMMODATION WITHIN PLEASANT SURROUNDINGS AND PRIVATE GARDENS. WE ARE REGISTERED WITH THE CARE QUALITY COMMISSION FOR RESIDENTIAL ACCOMMODATION AND PERSONAL CARE FOR OLDER PEOPLE WITHOUT NURSING OR EMI REQUIREMENTS. A COPY OF OUR PREVIOUS AND LATEST INSPECTION REPORTS ARE AVAILABLE TO VIEW EITHER ON THE INTERNET AT WWW.CQC.ORG.UK OR IN THE HOME AT ANYTIME.

WE HAVE A STANNAH STAIR LIFT AND A DIPPER BATHING FACILITY ON BOTH FLOORS FOR YOUR COMFORT. OTHER MOBILITY AIDS FOR EXAMPLE ROLLATORS, ZIMMER FRAMES, RAISED TOILET SEATS AND COMMUNE CHAIRS ARE AVAILABLE ON REQUEST. ASSISTED ACCESS AND MOBILITY AROUND THE HOME IS ALSO POSSIBLE WITH A WHEEL CHAIR IF REQUIRED.

ALL MEALS ARE FRESHLY PREPARED AND COOKED ON THE PREMISES TO A TRADITIONAL STANDARD, BEING BOTH VARIED AND NUTRITIONAL.

WE PROVIDE A FREE PORTABLE PHONE AND WI FI INTERNET ACCESS FOR PRIVATE USE IF REQUIRED, INDIVIDUAL LAND LINES TO BEDROOMS ARE AVAILABLE AT AN ADDITIONAL COST, HOWEVER PERSONAL MOBILES ARE A POPULAR OPTION AS RECEPTION FROM MOST MAJOR PROVIDERS IS VERY GOOD.

SMOKING IS NOT PERMITTED WITHIN THE BUILDING AND RESIDENTS PETS CANNOT BE ACCOMMODATED UNDER ANY CIRCUMSTANCES.

FEEES ARE PER WEEK, THEY ARE CALCULATED ON THE LEVEL OF CARE REQUIRED AND THE TYPE OF ROOM, FEES COVER RESIDENTIAL ACCOMMODATION, FULL BOARD, AND PERSONAL CARE.

WE HAVE 11 SINGLE BED ROOMS AND ONE DOUBLE BED ROOM OF VARIED SIZES AND OUTLOOKS SITUATED ON THE GROUND AND FIRST FLOORS, THEY ARE FRESHLY DECORATED AND CENTRALLY HEATED BY RADIATORS WITH INDIVIDUAL THERMOSTATS AND COVERS FOR COMFORT AND SAFETY. ALL HAVE FULLY FITTED CARPETS, SINGLE BED, MODERN WHITE FURNITURE AND FIXTURES, COMFORTABLE ARMCHAIRS AND TELEVISION POINTS WITH STANDARD AND FREE VIEW DIGITAL RECEPTION. ALL ROOMS HAVE FITTED VANITY UNITS, WITH MANY ROOMS OFFERING EN-SUITE FACILITIES.



ALL BEDROOMS, EN-SUITES AND COMMUNAL AREAS ARE FITTED WITH AT-SOURCE RE-SET ASSISTANCE CALL BELL SYSTEMS, AND FOR ADDED SAFETY AND SECURITY ALL EXTERNAL DOORS ARE ALARMED.

WE HAVE A LARGE COMFORTABLE COMMUNAL TV LOUNGE DINER FURNISHED WITH HIGH BACK WING CHAIRS. TELEVISION, WITH FREE VIEW DIGITAL CHANNELS, DVD, VIDEO AND A MUSIC CENTRE IS PROVIDED.

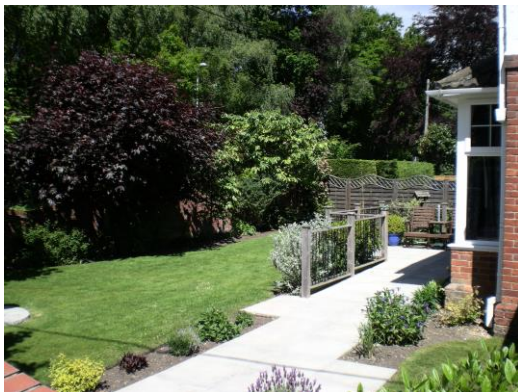


THE SOUTH FACING ASPECT GIVES THIS ROOM A BRIGHT AND WARM FEELING ATMOSPHERE.

WE ALSO HAVE A SMALLER QUIET LOUNGE WHERE YOU MAY READ, ENTERTAIN VISITORS OR SIMPLY RELAX AS YOU WISH, TV FACILITIES ARE ALSO AVAILABLE BUT ONLY TURNED ON IF REQUESTED.



WE HAVE PLEASANT, ENCLOSED AND SECURE GARDENS WITH TABLE AND SEATING TO THE FRONT OF THE PROPERTY.



THE SOUTH FACING ASPECT BENEFITS FROM THE SUN MOST OF THE DAY, AND THE LARGE SUN SHADE PROVIDES A COOLER RELAXING OPTION IF PREFERRED.

WE ALSO HAVE A PRIVATE AND SECURE PAVED PATIO AREA COMPLETE WITH, TABLE AND SEATING AT THE REAR OR OF PROPERTY.

PLEASE CONTACT US VIA ANY OF THE DETAILS ABOVE, IF YOU WOULD LIKE TO VISIT FOR A PERSONAL VIEWING, SPEND SOME TIME WITH OR JUST HAVE A CUP OF TEA OR COFFEE, OR IF YOU HAVE ANY QUESTIONS OR QUERIES, OR WISH TO RECEIVE A COPY OF OUR DETAILED STATEMENT OF PURPOSE AND A DRAFT COPY OF OUR TERMS/CONDITIONS OF RESIDENCY.

IT WOULD BE OUR PLEASURE TO CARE FOR YOU DURING YOUR AUTUMN YEARS.